

Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:

Discrimination is Against the Law

LA Renal Specialists complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. LA Renal Specialists does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

LA Renal Specialists:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Andy Hong, MD, Stephen Lui, MD and Brian Lee, MD

If you believe that LA Renal Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Andy Hong, MD, Stephen Lui, MD and Brian Lee, MD at 3625 Martin Luther King Jr. Blvd Suite #5, Lynwood, CA 90262, (310) 763-7504 (Phone), (310) 763-

7573 (Fax). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Andy Hong, MD, Stephen Lui, MD and Brian Lee, MD are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Nondiscrimination statement for significant publications and signification communications that are small-size:

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Appendix B to Part 92—Sample Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-310-763-7504